

Erasmus+ project: Continuing professional development in digital education for VET

Digital Training Delivery in Vocational Education and Training

Analysis of Teacher's Needs (Survey report)

2023



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Introduction

The COVID-19 pandemic has presented challenges that extend beyond the healthcare sector, requiring our society to develop strategies and tools to respond on all levels. One of the sectors that has been greatly affected is education, which not only needs to effectively deliver content but also ensure the safety of teachers and students. Schools, companies, vocational training centres, and universities are all seeking tools that can help them achieve their educational goals without compromising the quality of education.

The education sector has found a solution to the current situation through digitalization. However, it is important to note that digitalization and the use of information and communication technologies (ICT) do not necessarily imply distance learning. Rather, digitalization involves applying new technologies to the educational process, which had already begun prior to the pandemic. These new technologies, such as virtual classrooms, the use of the internet in the classroom, virtual visits, and gamification, do not require teachers and students to be in different locations.

Although the use of digital technology in the classroom was previously minimal, the current situation has accelerated this process. Digital technology was introduced and used out of necessity during the lockdown last semester and is now the only viable solution to current constraints.

The use of ICT not only facilitates the work of teachers but also helps students to develop their skills. By interacting with digital systems, students learn to use them and are better prepared to navigate an increasingly technological world. The current crisis presents an opportunity to embrace ICT and make the most of it.

The technologies that can be applied are not limited to those we already know and use, such as virtual classrooms and video conferencing. There are many other tools that can be created, such as quizzes where students compete to answer questions and see each other's results, interactive presentations, and virtual visits. The possibilities for tools and their uses are endless.

This Survey Report is one of the outcomes of the Erasmus+ project named "**Continuing Professional Development in VET**," which was created to help teachers across Europe address the challenging situation in vocational education and training (VET).

The project outputs were produced by seven partners from seven European countries working together:

ProEduca z.s. (Czech Republic), Archivio della Memoria (Italy), Asociatia Pentru Sprijinirea Initiativelor Educationale (Romania), Solution Based Training & Consultancy (SBTC) (Turkey), CEBEM FORMACIÓN PROFESIONAL SL (Daniel Castelao) (Spain), TUS Midwest (Ireland), and Northern Regional College (United Kingdom).

Context and Scope

Despite continuing to teach their courses online, teachers have realized in the past few months that effective online teaching requires them to take on different roles than those with which they are familiar in order to help students succeed in remote learning. The move from simply imparting information to facilitating learning necessitates embracing new methods. While online teaching and classroom teaching share some similarities, there are also many significant differences. As a result, teachers need to develop a new level of digital literacy to make this transition.

The primary aim of the project was to create a Continuing Professional Development (CPD) program for VET teachers and trainers. The program's main focus was on enhancing the digital competencies of VET teachers and trainers, enabling them to design and deliver high-quality online lessons to their students.

It has become evident that traditional educational methods are inadequate for teaching under crisis conditions of any kind. The significant results of the survey will aid teachers who are participating in the COVET project in enhancing their comprehension of the crucial knowledge, skills, and competencies required for designing and delivering online training. The study's primary goal is to gather all relevant information for design and development of the three other project outputs: the curriculum, the training program, and the learning platform for the VET teachers

Process of data collection and evaluation

Aim of the survey

Survey on needs and level of current VET competencies of the VET teachers related to their actual ability to teach online and prepare engaging online lessons.

Objective of the survey

To measure and evaluate:

1. VET teachers - Identify where they are - what combination of professional responsibilities, knowledge, skills and abilities related to the online delivery they currently have

2. Identify current competencies and future professional goals - what knowledge, skills and abilities are required for VET current career to reach a higher quality of online learning opportunities

Expected Outcomes

To define the gap and provide concrete tools, apps, programs, methods, lesson plans etc being used by VET teachers.

Formation of Survey Questionnaire

1. COVET Partners individual 'brainstorm' their responses to the survey tasks

- a. Identify the Respondents in their region and
- b. Identify the Needs areas to be addressed.
- 2. Gather these responses and distribute to COVET development team
- 3. Draft specific questions that respondent could and will answer
- 4. Condense and distribute a final draft of a survey and distribute to COVET partners

Distribution and Testing of Survey Questionnaire

- 1. Once approved, test the survey with a 'first call' limited test pool of targeted respondents (suggest one respondent per country / region)
- 2. Retrieve first call data and modify anomalies or issue with survey structure
- 3. Compile the final version of the questionnaire

The final set of questions in the Survey questionnaire

See Annex 1 to this report.

Collation of Data

- 1. Distribute the survey questionnaire among the survey target
- 2. Recieve Respondent data from all COVET partners (in English) and tabulate
- 3. Analyse the data and outline the conclusions suggestions for the further project output development.

Distribution of responsibilities during the Survey

TUS as the leading partner (with SBTC as the co-leading partner) was responsible for design and collection of all question suggestions, developing them further and providing the finalized questionnaires to the partners.

All seven partners were responsible for distribution of the questionnaires to the target group respondents: VET teachers in various professions in their countries.

TUS supervised and verified the consistency and quality of all information provided by the partners. TUS also guided the partners in the consequent information processing. SBTC made a significant contribution in the distributing the survey and attracting a major portion of the respondents.

An online survey tool **Survey Methods** was utilised. The summaries of the survey feedback are attached in Annex 2 (in English only).

Analysis of Data

Once the surveys have been completed, the next important stage involves analysing, evaluating and editing the data received from the partners. Therefore, the partner organizations collected the received data, translate them (if necessary) into English and provided the data organized in grids.

The data and information were then collated and summarized, and the relevant results were shared with the partners in order to be used for further discussion and exploitation.

Results

The main findings of the survey:

Summary of Institutions involved in the Survey

- 67 responses gathered in total
- most contribution came from Turkey and Northern Ireland
- most answers came from Universities and VET schools (65%)
- most answers came from VET and university teachers and trainers, then training developers and heads of department.
- 90% of respondents come from public institutions
- 21% of which were small, 51% medium and 28% large organizations.

Summary of digital tools being used

- Most popular LMS (learning management system) Moodle, Canvas
 - Traditional methods utilized assignments, printed materials mixed with video and quiz
 - Resources used: YouTube, Linked-In Learning, Coursera, Udemy, while 54% of respondents use no video training tool
 - \circ $\;$ Communication mostly via Microsoft Teams and Zoom $\;$
 - Content creation mostly Google Apps, Microsoft Apps.
- Most popular digital research tools
 - o Google Scholar
 - o Padlet
 - o Quora
 - $\circ \quad \text{Study Blue} \\$
 - o Udemy

Summary of the needs of educators

- 62% od educators feel challenged
- 44% of educators did not meet the requirements on online teaching
- Only 50% of educators were satisfied with the student readiness for online lessons (provides big area for improvement)
- Great majority of educators seek training, especially course design and teaching and learning techniques for online delivery

Summary of Student's needs as learners

- Passing the course 94%
- Improving personal management and foreign language skills
- Lack of motivation was identified as main issue by 71% of respondents

The Results as they were received from the Survey Method app are available in Annex 2 of this report.

Conclusions

The findings connote that the level of course design competencies, communication competencies, time management competencies, as well as the technical competencies possessed by the VET teachers are not sufficient. The VET teachers need and want to upgrade their teaching skills to the requirements of the online, digital or virtual training delivery.

The VET teachers need to be equipped by new competencies alongside with new (digital) tools to design and develop their digital online or virtual training lessons, such as:

- Learning Management Systems
- Learning Experience Platforms
- Video Training Tools
- Microlearning Platforms
- Mobile Tools
- Project Management and Planning Tools
- Content Creation Tools
- Content Management Tools
- Communication Tools

These findings provide a great opportunity for training institutions to design and deliver appropriate and effective training programs to the VET teachers and help them acquire demanded level of competency in online VET training delivery.

In the COVET project, we have addressed these conclusions by design of a practical CPD program for VET teachers. The training as well as all other project outputs are available on the proejct web page: https://www.covet-project.eu/



Erasmus+ Continuing Professional Development in Vocational Education and Training

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https://www.covet-project.eu/



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Annex 1



NEEDS ANALYSIS - COVET Resources Development

* 1. Please identify your country of operation?

[--Please Select--]

2. Which profile best describes your learning institution?

	Type of Institution
Training Centre	
Post-Secondary High School Centre	
University	
College	
Vocational Education Training Centre	
Unsure	

3. <u>Optional</u> addition of description of Type of Institution. Perhaps you might copy / paste a line or two of your Institutions description from your website.

* 4. Type of Institution

Public

Private

Mixed

Unsure

□ If other, please specify

* 5. Do students pay fees to undertake courses ?

O Yes O No

Additional Comments

* 6. Years of Operation in current form

□ 0 - 10 years □ 11 - 50 years □ 51+ years □ Unsure □ If other, please specify

* 7. Estimated number of students - full-time and part-time enrollments

0 - 500 students
 501 - 5000 students
 50001 + students
 Unsure

□ If other, please specify

- * 8. From the list below, please indicate which software platforms you use to deliver online education. These may be described broadly as Learning Management Systems (LMS). Tick more than one, if applicable
 - Moodle
 - Canvas
 - Blackboard
 - Google Classroom
 - 🖵 Sakai
 - None
 - $\hfill\square$ If other, please specify

* 9. Which activities and resources do you use on the LMS?

- Assignment
- Attendance
- Books
- 🖵 Chat
- 🛛 Files
- Folders
- Glossary
- Links to URL's
- 🖵 Quiz
- SCORM packages
- Surveys
- 🖵 Video
- Uideo interactive
- Wikis
- lacksquare If other, please specify

* 10. From the list below, please indicate which Learning Experience Platforms you use.

Tick more than one, if applicable

- Udemy
- Coursera
- LinkedIn Learning
- None
- □ If other, please specify

* 11. From the list below, please indicate which Video Training Tools you use.

Tick all that apply

- 🖵 Camtasia
- Panopto
- □ Screencast-O-Matic

- Loom
- Filmora
- None
- □ If other, please specify

* 12. From the list below, please indicate which Microlearning platforms you use.

Tick more than one, if applicable

- 🖵 EduMe
- 🖵 EdApp
- OttoLearn
- LearnUpon
- 🛛 None
- □ If other, please specify

* 13. From the list below, please indicate which Mobile Tools you use.

Tick more than one, if applicable

- □ Twitter
- Duolingo
- YouTube
- □ Instructable
- Mentimeter
- Poll Everywhere
- U Vevox
- None
- lacksquare If other, please specify

* 14. From the list below, please indicate which Project Management and Planning Tools you use.

Tick more than one, if applicable

- Trello
- □ Monday.com
- Slack
- None
- □ If other, please specify

* 15. From the list below, please indicate which Content Creation tools you use.

Tick more than one, if applicable

- □ Google Apps Google Drive, Docs, Slides, Forms
- □ Microsoft Apps Word, Excel, PowerPoint, OneNote, Forms, Teams
- Panopto
- 🛛 Н5Р
- Articulate 360
- □ iSpring

None

□ If other, please specify

16. From the list below, please indicate which Communication tools you use.

Tick as many as applicable

- □ Microsoft Teams
- 🖵 Zoom
- BigBlueButton
- Padlet
- Mentimeter
- Vevox
- Poll Everywhere
- Flipgrid
- Slack

🛛 None

□ If other, please specify

* 17. Which Browser types are usually utilised to access online courses?

- Internet Explorer (Microsoft)
- Chrome (Google)
- □ Firefox (Mozilla)
- □ Safari (Apple)
- Opera (Freeware)
- Uivaldi (Freeware)
- □ Maxthon (Freeware)
- □ If other, please specify

* 18. Online Assessment styles utilised (not including face-to-face interactions or physical delivery of these systems).

- Assignments (in various forms essay, PowerPoint, Pictures, Video etc)
- 🖵 Exam
- □ Interview
- lacksquare Demonstration / Presentation
- Participation
- □ Attendance
- □ If other, please specify

19. What free online learning applications do you utilise to deliver online learning?

- 🖵 Udemy
- Lynda (now, LinkedIn Learning)
- □ Khan Academy
- YouTube
- 🖵 Quora
- GoodReads

DuoLingo
StudyBlue
Wikipedia
Google Scholar
Other Google apps
(many more to be included here....)
If other, please specify

20. From the various tools listed above, please select which ones you would like to explore further and for which you require further training.

Digital Tool 1: ______ Digital Tool 2: ______ Digital Tool 3: _____

* 21. In a post-pandemic learning environment, how much of your course delivery will occur online (including assessment).

- ${\bf O}$ None to very little online learning (0% 25%)
- ${f O}$ Blended Learning, less online (26% 50%)
- ${f O}$ Blended Learning, more online (51% 75%)
- ${f O}$ Mostly to All online learning (76%- 100%)

Additional Comments

* 22. Will you be delivering any component of future online learning from home?

O Yes O No

Additional Comments

* 23. Ideally, what percentage component of your courses, is the best balance for delivery online?

- ◯ 0%-25%
- ◯ 26% 50%
- 51% 75%
- ◯ 76%-100%

Additional Comments

* 24. Please select the appropriate responses to the following statements using the scoring scale.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I am in need of training and professional development in online teaching methods	О	0	О	O	0
I am in need of training and professional development in online skills usage and deployment	O	0	0	O	0
My current experience with online delivery has been challenging	О	0	О	O	0
Accessing and learning online teaching strategies and tools over the last 12 months, has met my requirements	. O	O	О	O	0
The training undertaken so far has kept me	O	0	0	O	0

interested throughout					
The training undertaken so far has been interactive i.e Questions and participation were encouraged	0	О	О	О	O

* 25. How satisfied are you with the current state of your online resources?

· ···· · · · · · · · · · · · · · · · ·					
	Extremely satisfied	Satisfied	Neutral	Dissatisfied	Extremely dissatisfied
The consistency and quality of the Internet speed accessible to you (not about student accessibility)	O	О	0	0	О
Usability of online resources with respect to your needs?	0	О	0	0	O
Your own knowledge and skill level with the online facilities you currently have?	O	О	0	0	О
Accessibility of the training software and hardware?	0	О	0	0	0

26. How could your learning institution improve the quality of educator training services?

27. My Institution understands the training needs of my departments.

- O Strongly Agree
- ${f O}$ Agree
- O Neutral
- O Disagree
- ${\bf O}$ Strongly Disagree

Additional Comments

28. Overall, the value of the training is:

- O Excellent
- ◯ Very Good
- O Average
- Below Average
- O Poor

29. How likely are vou to recommend your training course to students and contacts within the industry?

10 - Very likely to recommend
9
8
7
6
5 - Neutral
4
3
2
1
0 - Not at all likely to recommend
Additional Comments

30. Which online programs are most important to your development? (Check all that apply)

- Course Design and Development
- □ Teaching & Learning techniques for online delivery
- □ Software skills
- Presentation Skills
- Foreign Language
- Marketing Skills
- Time Management
- Negotiating Skills
- Management Development
- Leadership
- Team Process
- lacksquare If other, please specify

31. Please rate the following:

	Extremely satisfied	Satisfied	Neutral	Dissatisfied	Extremely dissatisfied
Your student's readiness (attitude) to learning online	0	О	0	0	0
Quality of induction and orientation of students to take up using online resources	О	О	О	О	0
The Institutions support for my efforts to improve student learning	O	О	0	0	0
Student's progress through current online courses	0	О	0	0	0
Consistent system of feedback / rewards / grades to students via online communications	О	О	О	0	0
Level of student engagement to completing online courses	0	O	О	O	O

32. From a student viewpoint, what is most important to them? (Check all that apply)

□ Passing the course

- □ Sincerely developing the skills as per the course objectives
- □ Advancing knowledge and understanding to a high level within and beyond the course objectives
- Advancing onward to next level courses
- lacksquare Becoming an Instructor / Manager / Supervisor within the Industry
- Advancing their own job / career, perhaps outside of the Industry
- $\hfill\square$ Maximizing their income potential by completing the online course
- □ Improving their own Presentation Skills
- □ Improving their own Foreign Language Skills
- □ Improving their own Time Management Skills
- □ Improving their own Management Development Skills
- \Box If other, please specify

33. What other areas of training should be added to the course curriculum?

34. This survey is designed to identify <u>your needs</u> as an online / blended learning Educator. Please comment as to what you would like as to the provision of Online resources?

35. Has this survey being sufficient in identifying and obtaining detail as to your Needs as an online Educator? Please rate from 1 (no) to 5 (yes).

	Tick one please
Not at all	0
In part	0
Half way	0
Mostly	0
Sufficient	0

36. Optional response.

Thank you for your input. Should you wish to make a more direct contribution and are open for an interview or follow-up questions, please leave your contact details below. A member of the COVET team will be in contact witt you.

First Name	
Last Name	
City	
Country	
Work Phone	
Email Address	



37. Respondent (for trial only) - how much time did it take to complete this survey?

- 0-5 minutes
- ${f O}$ 6-10 minutes
- 11-15 minutes
- 15-20 minutes
- \bigcirc 20 minutes +

Additional Comments

38. Respondent only for this trial - What improvement or suggestions can you advise as to the can/will appropriateness of this survey i.e. style of questions, balance of questions / layout / ease of completion of this survey....please be 'brutally honest ' :)

Annex 2





Erasmus+ project: Continuing professional development in digital education for VET

Digital Training Delivery in Vocational Education and Training

ANALYSIS OF TEACHER'S NEEDS

Summary Report



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Survey Introduction

The aim of the COVET project is to design a quality training program for VET teachers and trainers to help them meet current and future requirements on digital training delivery in VET.

Gaps identified by COVET project:

1.VET teachers need to upgrade their teaching skills to the requirements of the online, digital or virtual training delivery.

2.VET teachers need to be equipped by new (digital) tools to design and develop their digital online or virtual training lessons.

This survey was designed to identify the needs of VET staff in the following key areas:

• Identify the online Teaching and Learning skillsets within various staff bodies at VET institutions

• Identify training required in use of digital tools for teaching online – how and when to incorporate these tools based on pedagogical principles

• Identify strategies that are in place or are needed to retain and develop disengaged learners

• Support staff to make informed choices on how they can use technology to enhance teaching, engage learners and improve the learning experience.



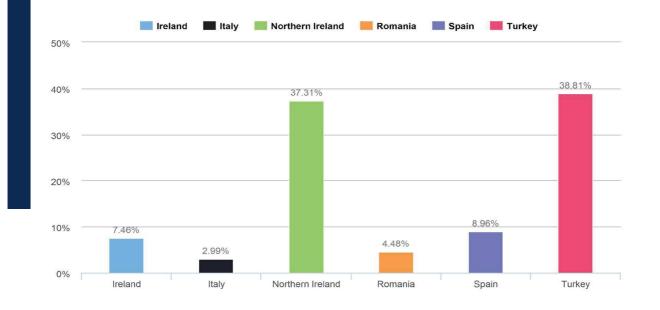
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Survey Statistics

Survey Status:		Web Deployme	Web Deployment Status:		Email Deployment Status:	
Status:	Live	Total Takers:	67	Invited Via Email:	7	
Launch Date:	06/21/2021	Complete Responses:	47	Total Takers:	0	
Closed Date:		Partial	20	Complete Responses:	0	
Total Survey Takers:	67	Responses:		Partial	0	
Median Response Time:	18 mins, 23 Seconds			Responses: Opted Out:	0	
11110.	1					



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2. Which profile best describes your learning institution?

	Type of Institution		Total
Further Education and Training College:	25(100%)		25
Training Centre:	1(100%)		1
Post-Secondary High School Centre:	2(100%)		2
University:	30(100%)		30
College:	3(100%)		3
Vocational Education Training Centre:	6(100%)		6
Other:	1(100%)		1
	Total Responded to this question:	67	100%
	Total who skipped this question:	0	0%
	Total:	67	100%



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3. O	ptional addition of description of Type of Institution.
1	Faculty of Education
2	Centro de formación profesional con oferta educativa en las áreas de informática, administración y electricidad y electrónica. Enseñanzas medias, superiores y básicas.
3	Centro de formación profesional fásica, media y superior en áreas de informática, administración y gestión y electricidad y electrónica.
4	University of Rome 113 courses, 6 Schools, 18 Departments, 1700 faculty staff members, 25.000 students.
5	https://ltmaiasi.webs.com/Scurt%20istoric.pdf
6	We are a public universit based in Turkey
7	www.mu.edu.tr
8	https://uzem.mu.edu.tr/
9	Vocational Training Centre focusued un areas as IT, electronics and electricity and business and administration. Baseic, Medium and High studies.
<mark>1</mark> 0	Technical High-School with mixed forms of education: high-school, evening classes, apprenticeship.

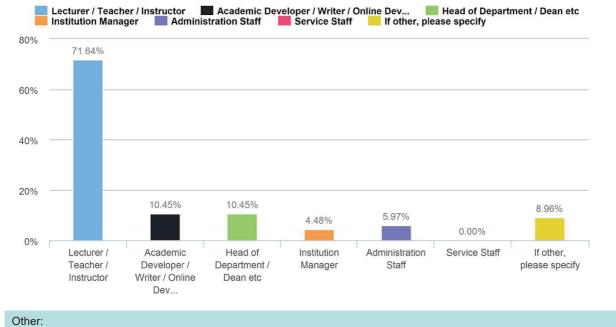


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Question 3 continued responses – description of type of institution

11	NRC further and higher education college
12	www.nrc.ac.uk
13	To be an outstanding provider of training and further and higher education, focused on the needs of society and the modern economy.
14	Northern Regional College is the main provider of further education across four of the 11 council areas in Northern Ireland, covering a population of over 560,000. We offer a comprehensive range of qualifications for school leavers, full and part-time courses for adults, apprenticeships, professional qualifications and university accredited courses as well as providing a range of business services to support the business community.
15	Northern Regional College Ballymena Northern Ireland
16	Northern Regional College (or NRC) is a third level educational institution in Northern Ireland, United Kingdom. The college has six campuses around the north-east of Northern Ireland (County Antrim and eastern County Londonderry): Ballymena (Trostan Avenue and Farm Lodge campuses), Ballymoney, Coleraine, Magherafelt and Newtownabbey. www.nrc.ac.uk
17	Limerick Institute of Technology is a third level education provider but will be merging with Athlone Institute of Technology on October 1st <mark>to</mark> become the Technological University of the Shannon.
18	Technology University with many Trade programs
19	Technical University
20	I'm at Limerick Institute of Technology which this Friday becomes the 'Technological University of the Shannon: Midlands Midwest'. New horizons opening up for both LIT and Athlone Institute of Technology.





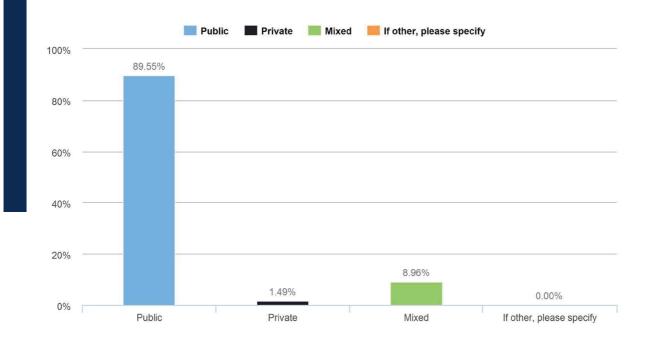
4. Please indicate what your primary role is within your institution.

- 2 x Research Assistant
- 2 x Business Engagement Officer
- 1 x Enterprise & International Manager

1 x Educational Technologist

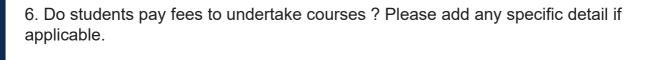


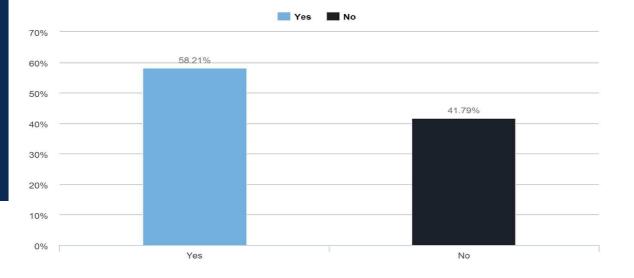
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5. Type of Institution

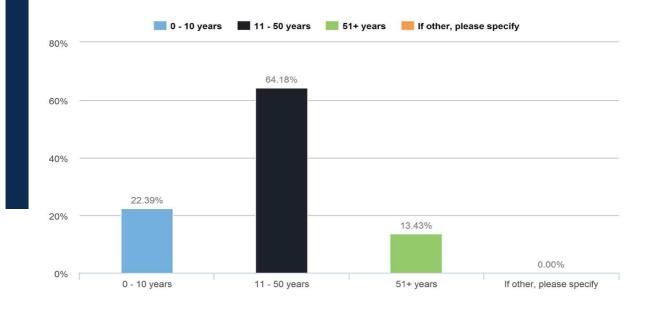




Additional comments:

- 1.Only some courses
- 2.Part-time students do, full time do not
- 3. Students taking evening or online classes pay fees
- 4.Some courses are available fully funded to students
- 5.Some fees are govt funded while others are funded by the students
- 6. Higher education pay fees, further education is free

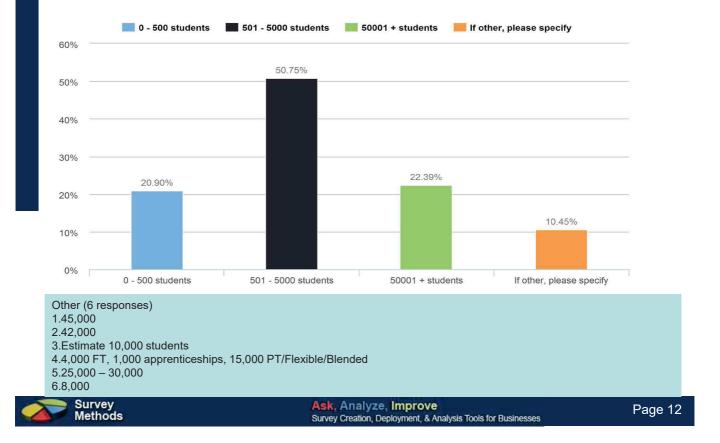
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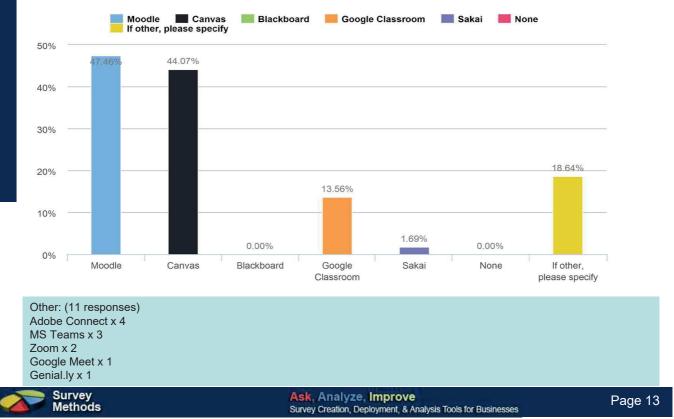
7. Years of Operation in current form

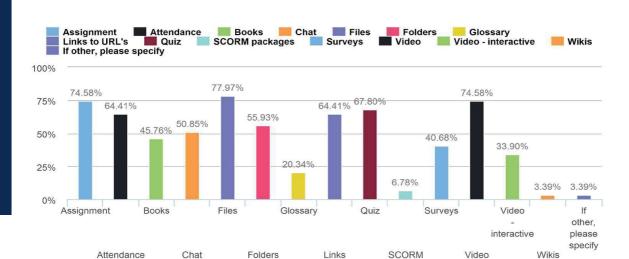
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8. Estimated number of students - full-time, part-time, flexible learning, blended learning, etc. Please add any specific comment to clarify if required.



9. From the list below, please indicate which software platforms you use to deliver online education. These may be described broadly as Learning Management Systems (LMS). Tick more than one, if applicable





to URL's

10. Which activities and resources do you use on the Learning Management System?

Other (2 responses):

1 x ClickView, Blended Learning Consortium, LinkedIn Learning

1 x Moodle H5P tool



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packages

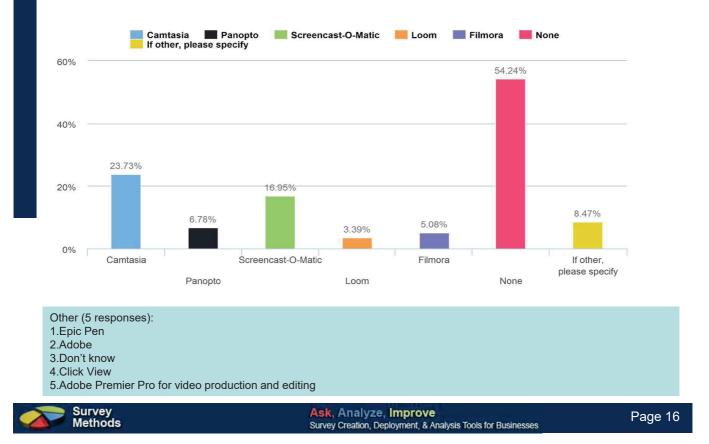
11. From the list below, please indicate which online learning resource / Learning Experience Platforms you use. Tick more than one, if applicable



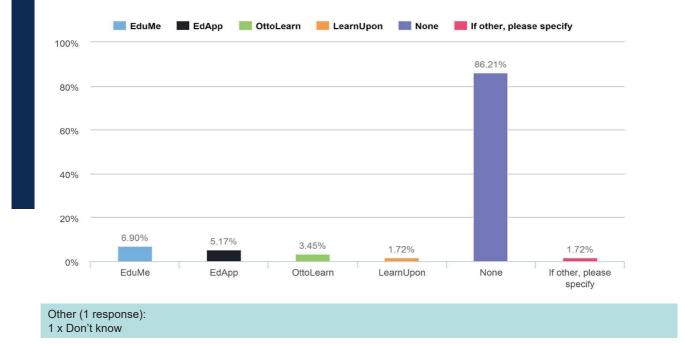


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12. From the list below, please indicate which Video Training Tools you use. Tick all that apply

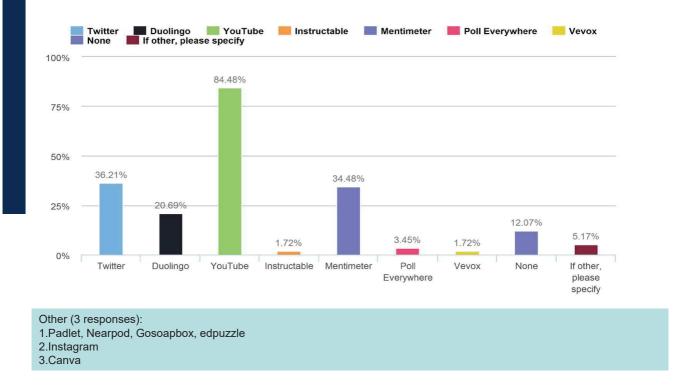


13. From the list below, please indicate which Microlearning platforms you use. Tick more than one, if applicable



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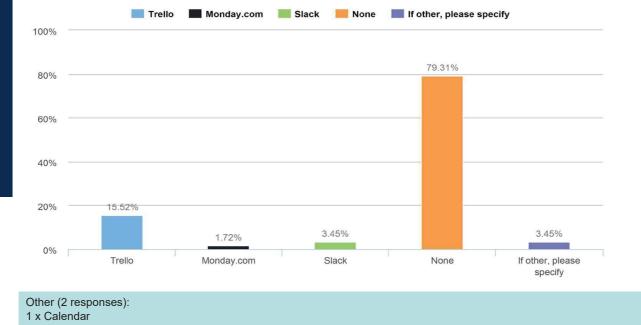
14. From the list below, please indicate which software / Mobile Tools you use. Tick more than one, if applicable





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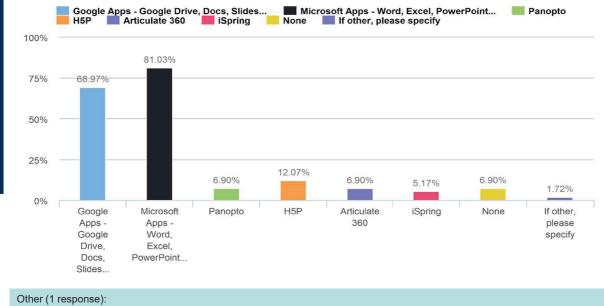
15. From the list below, please indicate which Project Management and Planning Tools you use. Tick more than one, if applicable



1 x Used Trello and Slack previously but not currently



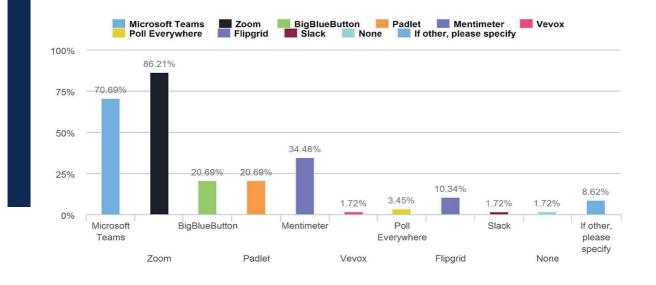
16. From the list below, please indicate which software / Content Creation tools you use. Tick more than one, if applicable



1 x Canva

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17. From the list below, please indicate which software / Communication tools you use. Tick as many as applicable



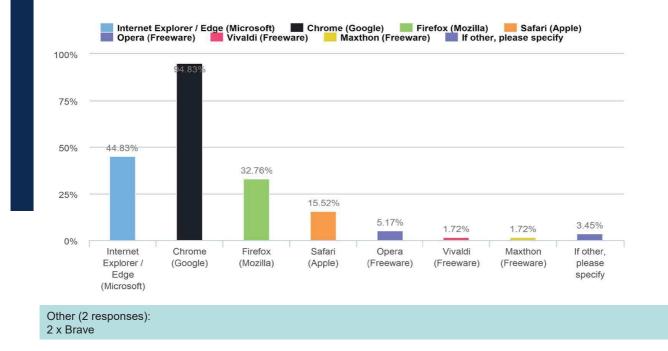
Other (5 responses): 2 x Adobe Connect

2 x Google Meet

1 x Skype



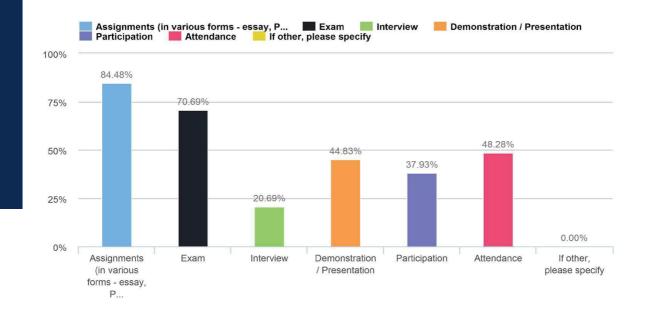
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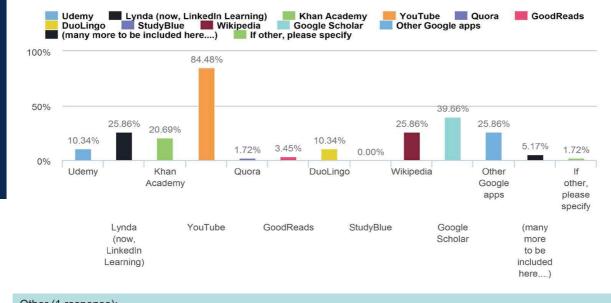
18. Which Browser types are usually utilized to access online courses?

19. Online Assessment styles utilised (not including face-to-face interactions or physical delivery of these systems).



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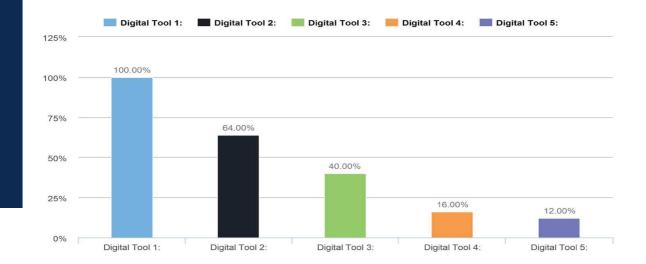
20. What free online learning applications do you utilise to deliver online learning?



Other (1 response): 1 x Clickview

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21. From the various tools listed above, please select which ones you would like to explore further and for which you require further training.



Tools listed on next slide



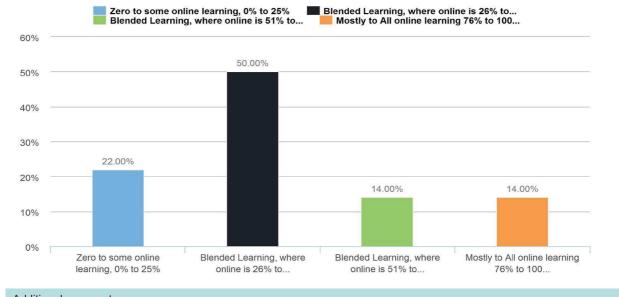
Digital Tools listed for further exploration and training

- Google Scholar x 3
- Padlet x 3
- Quora x 3
- StudyBlue x 3
- Udemy x 3
- BigBlueButton x 2
- Canvas x 2
- Duolingo x 2
- EdApp x 2
- GoodReads x 2
- Khan Academy x 2
- LinkedIn Learning x 2
- Mentimeter x 2
- Moodle x 2
- Panopto x 2
- Vevox x 2



- Camtasia
- EduMe
- Flipgrid
- H5P
- Linguee
- Loom
- MS Teams
- Nearpods
- Poll Everywhere
- Screencast-o-matic
- Screenpresso
- Slack
- Trello
- Video Editing Software
- Wikis
- YouTube
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22. In a post-pandemic learning environment, what balance of your course delivery will occur online (including assessment).



Additional comments:

1.100% online where applicable

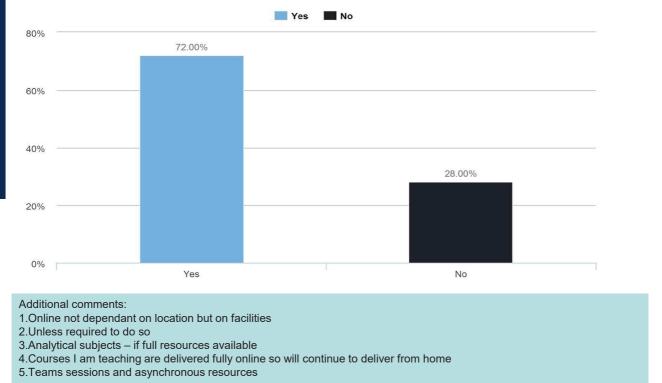
2.Assessment submission, marking, feedback all online. Delivery of teaching face to face

3.Blended – already included and assessments will continue at least 75% online; practical content of the subjects require face to face delivery

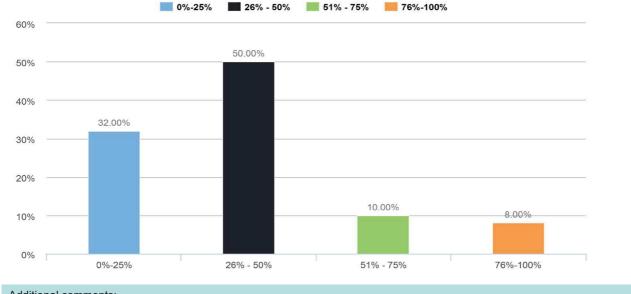
4.Depends on the academic

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23. Will you be delivering any component of future online learning from home? If Yes, add any specific element that can be delivered from home.



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24. Ideally, what do you believe is the best balance of your VET courses, to be delivered online?

Additional comments:

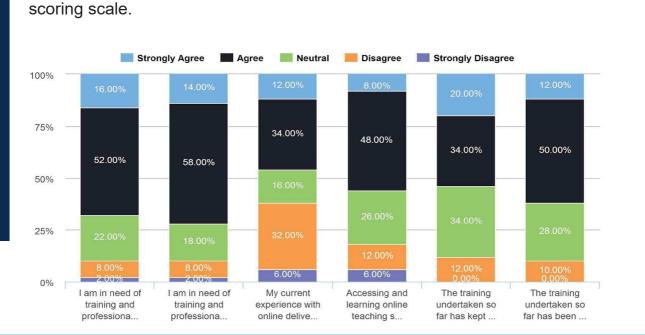
1.It will vary depending on the subject matter, course content, learning objectives and student profile

2.Assessment only

3.It depends on the course and the level of the learner



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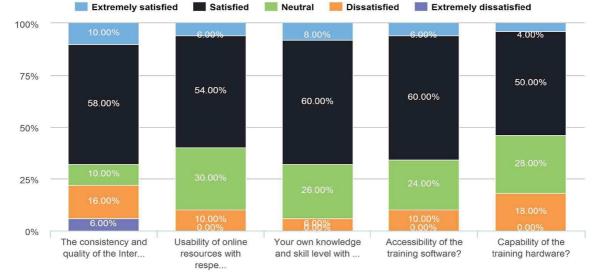
25. Please select the appropriate responses to the following statements using the

Column 1: I am in need of training and professional development in online teaching methods (techniques, tips, strategies) Column 2: I am in need of training and professional development in online skills usage and deployment (online tools) Column 3: My current experience with online delivery has been challenging

Column 4: Accessing and learning online teaching strategies and tools over the last 12 months has met my requirements Column 5: The training undertaken so far has kept me interested throughout

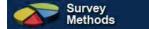
Column 6: The training undertaken so far has been interactive i.e. questions and participation are encouraged

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26. How satisfied are you with the current state of your online resources?

Column 1: The consistency and quality of the Internet speed accessible to you (not about student accessibility) Column 2: Usability of online resources with respect to your needs Column 3: Your own knowledge and skill level with the online facilities you currently have Column 4: Accessibility of the training software Column 5: Capability of the training hardware



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27. How could your learning institution improve the quality of educator training services?

1	Via courses
2	More free training courses
3	They are doing some spendng for the infrastucture development.
4	There is a reluctancy for exploring online materials developed for education in some lecturers. Some promoting strategies can be applied.
5	Needs better education to all instructors
6	In my opinion, it can be improved by increasing in-service training.
7	The institution should support participation in online courses
8	By helping them finding course materials and opening courses gör the needs of the educators
9	Giving us some workshops about it.
10	Provide support (training + upgrade of devices)



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27. cont'd .. How could your learning institution improve the quality of educator training services?

11	Offering training courses
12	More group learning, tutors all coming together and sharing New systems brought in and you need to become self taught, some find easier than other
13	we have rolled out a module on teaching on line but it has limitations and assumes a baseline level that may be unrealistic, in particular for Part-time lecturers. Part-time lecturers have significant industry/commerce experience but not up in all things on-line teaching methods
14	n/a
15	College wide check list and learning sessions- all very much focused on the individual staff doing their own thing- too many being left behind
16	Haven't been there long enough to answer this
17	More in house training
18	time, designated allocation
19	Give me a work laptop or tablet as I had to share with my children who were home schooling
20	Timely training prior to its usage. Last year the training largely took place too late.



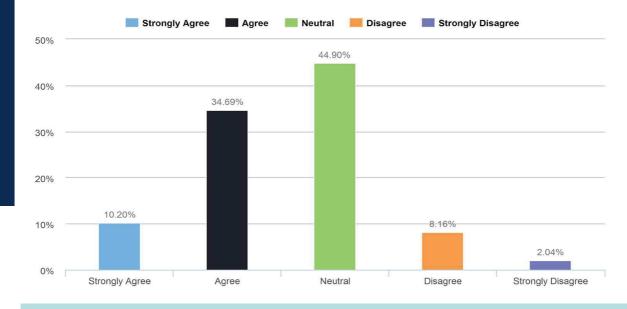
Ask, Analyze, Improve Survey Creation, Deployment, & Analysis Tools for Businesses

27. cont'd .. How could your learning institution improve the quality of educator training services?

21	Providing more focused and timely training.
22	Providing time for further training
23	Provide more on-demand training resources that are available when required
24	more resources for hardware and software to develop online learning programmes
25	Maintain learning classes
26	Bespoke solutions / courses based around individual academic requirements



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28. My Institution understands the training needs of my departments.

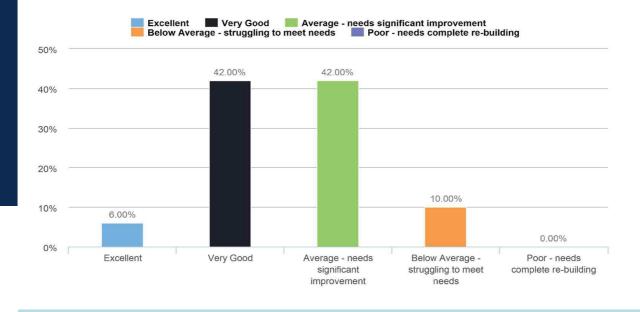
Additional comments:

1. We have rolled out a module on teaching online, but it has limitations and assumes a baseline level that may be unrealistic, in particular for part-time lecturers. Part-time lecturers have significant industry/commerce experience but not up in online teaching methods



Ask, Analyze, Improve Survey Creation, Deployment, & Analysis Tools for Businesses

29. Understanding that all programs can be improved, what is your opinion of the quality of the training currently being delivered:

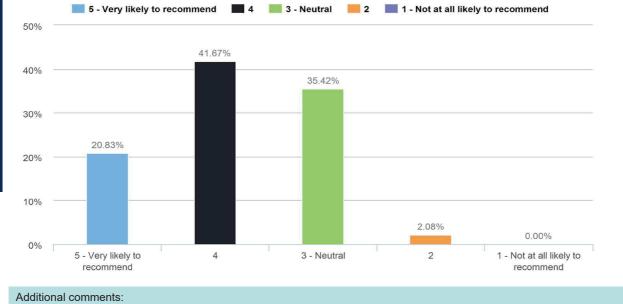


Additional comments:

1. Business engagement provision yes would recommend

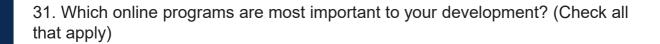


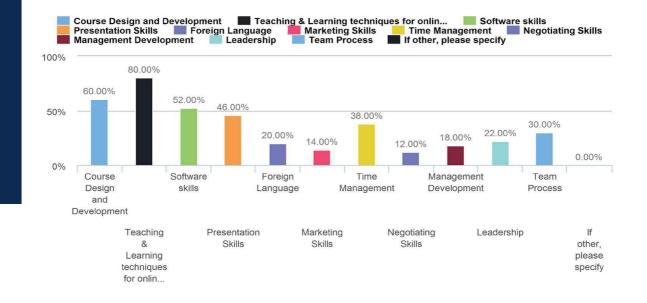
30. How likely are you to recommend your training course to students and contacts within the industry?



1. Business engagement provision yes would recommend









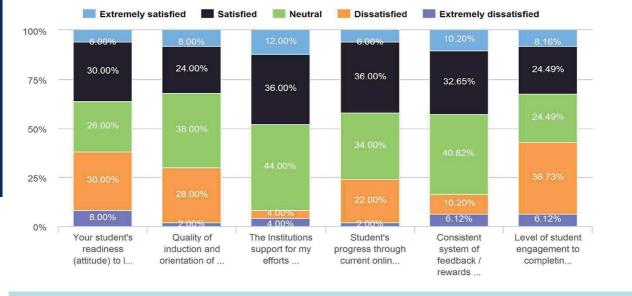
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32. Is there any training reason missing from the above? What other areas of training should be added to the course curriculum? Please comment.

1	How to make video tutorials
2	not
3	Previous list is well developed.
4	Quality assurance management systems
5	n/a
6	no
7	Technical skills
8	fine
9	Understanding students' needs



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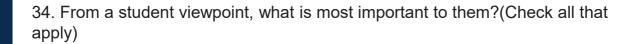


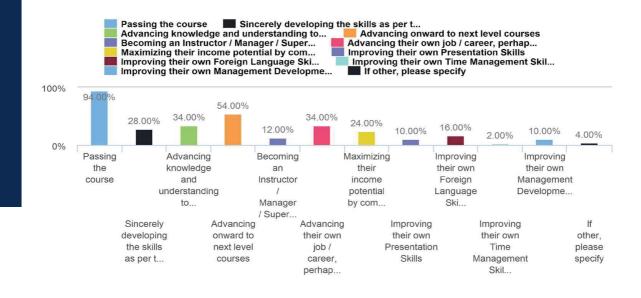
33. Please, rate your satisfaction with the following:

Column 1: Your student's readiness (attitude) to learning online Column 2: Quality of induction and orientation of students to take up using online resources Column 3: The institutions support for my efforts to improve student learning Column 4: Student's progress through current online courses Column 5: Consistent system of feedback/rewards/grades to students via online communications Column 6: Level of student engagement to completing online courses

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Other comments:

1.It depends on the level of the course

2.Getting good industry experience



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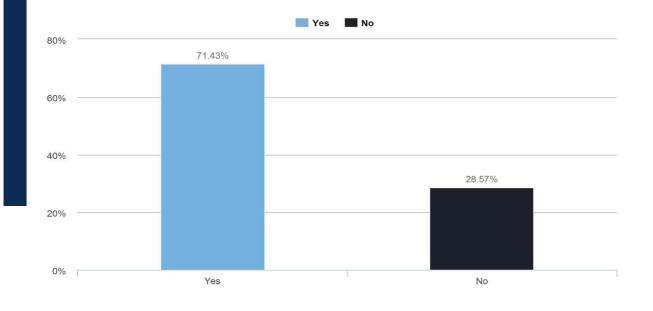
35. Of those responses you checked above , please rank the reasons, you believe is important to students.

Passing the course Sincerely developing the skills as per t... Advancing knowledge and understanding to... Becoming an Instructor / Manager / Super... Maximizing their income potential by com... Improving their own Foreign Language Ski... Improving their own Management Developme... Advancing onward to next level courses Advancing their own job / career, perhap... Improving their own Presentation Skills Improving their own Time Management Skil... 20% 12.20% 11.91% 11.71% 10.39% 9.71% 8.64% 9.06% 7.82% 7.06% 10% 6.03% 5.47% 0% Passing Advancing Becoming Maximizing Improving Improving knowledge their the an their own their own course and Instructor income Foreign Management understanding potential Language Developme... 1 Manager by com.. Ski to.. / Super.. Sincerely Advancing Advancing Improving Improving developing onward to their own their own their own the skills next level job / Presentation Time courses Skills Management career. as per t... perhap ... Skil..



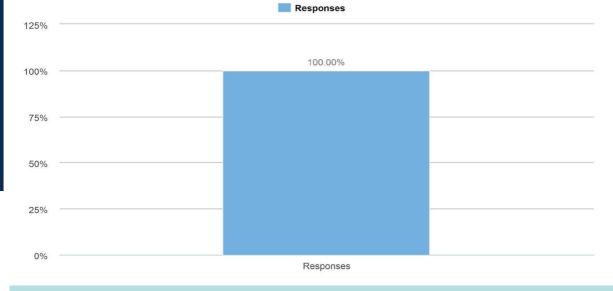
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36. Many Educators report that the lack of motivation of their students is a key issue. Is this a KEY issue for your institution?



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37. If "Yes' to the previous question, would strategies and methodologies would be useful for you to lift the level engagement ? Please comment below as to what you might require.



Detailed responses on next slide

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37 cont'd. If "Yes' to the previous question, would strategies and methodologies would be useful for you to lift the level engagement ? Please comment below as to what you might require.

1	Yes exactly
2	No
3	can be encouraged by providing counseling to students
4	Although instution may apply some measures to motive students, it is a topic of a wider context in my opinion.
5	Preparing video tools for students to improve their nitkcis) motivation may help
6	Yes of course
7	increase predictibility of working in the industry at graduation stronger cooperation with employers more focus on developing practical/technical skills change of exams requirement to more appropriate ones
8	Gamification activities
9	Traditional engagement methods to motivate students do not transfer like-for-like from classroom to on-line. New ways to engage and motivate students need to be built into the course design and delivery
10	face to face delivery 100%



Ask, Analyze, Improve Survey Creation, Deployment, & Analysis Tools for Businesses

37 cont'd. If "Yes' to the previous question, would strategies and methodologies would be useful for you to lift the level engagement ? Please comment below as to what you might require.

11	Students who have committed to a course are engaged, those who are not are not. Unengaged students are those who have motivations other than a clear interest and commitment to a course, they have not truly examined what enrolment on a course actually means, what work needs to be done to complete the course. Unengaged students chose a course for economic (EMA), family, peer or other reasons, not for reasons and motivations that will see then through to the end. This lack of mental and emotional preparation usually leads to a failure to complete.
12	More training and discipline for the students
13	Ensuring college provides timely access to equipment and internet connections for poorer, estranged or disadvantaged students. This needs to happen in first week of course. Early signposting of additional SEN to all members of teaching staff from the first week of the course at the latest.
14	Bringing them in to class physically which is what was donr
15	Improved quality of the learning material Increased collaboration and group work activities
16	I believe motivation is going to be an issue regardless of the strategies but differentiation and trying to ensure that online learning is as engaging as possible is key. This may require training in different apps - some of which we don't have full access to.
17	certainly
18	developing student engagement



Ask, Analyze, Improve Survey Creation, Deployment, & Analysis Tools for Businesses

38. This survey is designed to identify your needs as an online / blended learning Educator. Please comment as to what you would like as to the provision of Online training resources?

1	Classroom Management System should be improved for much more interactive education. Adobe Connect is not efficient and effective as virtual classroom.
2	I want free access to all resources and I want to be educated about some analysis software
3	Any promoting application for developing student attendance
4	Students should be more aware of online education methods
5	upgrade of devices (newer laptop/desktop; a new modem, appropriate licensed software)
6	more development to be done on materials uploaded to learning platforms so students can access in own time particulary to support development of materials for PT short course provision where development time is not included in tutors contract
7	I got a little confused regarding the questions. Was about my needs or needs of students? more clarity needed in the question structure
8	no comment
9	More direct and interactive training, instead of instructional videos uploaded to the hub.
10	Straightforward, easy to understand resources suitable for someone with limited IT ability



Ask, Analyze, Improve Survey Creation, Deployment, & Analysis Tools for Businesses

38 cont'd. This survey is designed to identify your needs as an online / blended learning Educator. Please comment as to what you would like as to the provision of Online training resources?

11	Anything would help
12	More training
13	Sufficent time for design, more collaborative approach
<mark>1</mark> 4	More training on the use of online resources - proper physical training and not just wee videos
15	As diverse a range as possible and training available in them.
16	newly developed technologies and software that we might not even be aware of.
17	Need more time to study
18	More focus on developing and maintaining student motivation and engagement online
19	more access to software applications and equipment
20	Easy to consume, short , interactive courses with face-to-face experiences - online and classroom / laboratory
21	It depends on a few different factors. Wifi, , distance from college, allows you access courses and material from all over the world
22	Versatile responsive delivery of courses academics need and offering research informed new ideas to staff.



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39. Has this survey met your needs in identifying and obtaining detail to help serve you as an online Educator? Please rate from 1 (no) to 5 (yes).

Not at all:	6(100%)		6
In part:	13(100%)		13
Half way:	14(100%)		<mark>1</mark> 4
Mostly:	20(100%)		20
Sufficient - I have identified everything I can:	9(100%)		9
	Total Responded to this question:	47	70.15%
	Total who skipped this question:	20	29.85%
	Total:	67	100%

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